

To: State and Tribal IV-D Directors
State Employer Liaisons

In March, the Social Security Administration (SSA) implemented its new garnishment system for child support and alimony payments, the Court Order Garnishment System (COGS). SSA converted over 180,000 existing cases to the new system. We have been alerted that, in some instances, the amounts of payments withheld (i.e., the payments withheld after the conversion) were either higher or lower than the amounts that previously had been withheld.

SSA is reviewing the issues raised on a case-by-case basis, to determine the nature of the changes.

We have received inquiries for cases in five states. In each situation, SSA has forwarded information on these cases to their Processing Centers for review and prospective correction, if appropriate. We anticipate that other cases across the country may be affected as well.

If the child support staffs in your state are contacted by custodial or noncustodial parents about differences in the amounts withheld from SSA benefit payments, staff should contact the regional SSA employee responsible for the state as identified below.

Boston (ME, CT, NH, VT, MA, RI)	Susan.Glowik@ssa.gov
New York (NY, NJ, PR, VI)	Wendy.Sing@ssa.gov
Philadelphia (PA, MD, VA, WV, DE, DC)	Walt.Yuska@ssa.gov
Atlanta (GA, NC, SC, TN, KY, AL, MS, FL)	Ray.West@ssa.gov
Chicago (IL, IN, OH, WI, MI, MN)	Bork.Maronn@ssa.gov
Dallas (TX, LA, AR, OK, NM)	LaTangie.Griffin@ssa.gov
Kansas City (MO, IA, KS, NE)	Janet.Stewart-Sweeting@ssa.gov
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San Francisco (CA, AZ, NV, HI, Guam)	Gail.Torres@ssa.gov
Seattle (WA, OR, AK, ID)	Cherie.Yorita@ssa.gov

Please provide these contacts with information sufficient to identify the case so that they can investigate the change. We will inform you of future activities after SSA has completed its review of COGS. For any other questions, please contact Anne Gould: at 202-401-5437; email agould@acf.hhs.gov